

## **Overnight Food and Lodging**

At times, you may need to stay overnight when obtaining medical treatment. Lodging and food costs may be reimbursed if you must travel over 100 miles one-way to obtain medical treatment, and you would not arrive home before 8:00 p.m. due to the drive time, or the person must leave before 6:30 am to arrive at the appointment on time, or the medical treatment requires you to stay overnight. One night lodging and food costs may be approved by your Medicaid worker, additional nights must be prior authorized through Health Care Financing.

Recipients must stay at a motel, hotel, or other facility that provides overnight shelter such as the Ronald McDonald house. Costs for an attendant can only be reimbursed when the recipient stays with the attendant and is not in a treatment facility. This includes the costs for one parent or guardian who accompanies a child.

## **Health Care Financing**

(801) 538-6576  
1-800-662-9651

## **Mental Health Transportation**

Transportation to and from mental health appointments is handled through your mental health provider. Please contact your therapist to arrange travel for these appointments.

## **Nursing Home Transportation**

Nursing homes are required to provide transportation to medical appointments for their residents. Residents cannot receive bus passes. Any other non-emergency transportation needed that the nursing home does not provide requires prior authorization.

\* PCN, CHIP, QMB, SLMB, QI, and Emergency Medicaid recipients are NOT eligible for non-emergency transportation or reimbursement.



## **How Do I Get To Medical Appointments?**

Medicaid may provide non-emergency transportation in an effort to remove barriers to obtaining medical care. If you have transportation available, you will be expected to use it before requesting assistance.

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## **Non-Emergency Medical Transportation**

Non-emergency medical transportation may be available if you are currently eligible for Traditional Medicaid services\* and you do not have transportation to obtain medical care. Transportation is not available to obtain services from non-Medicaid providers or for non-Medicaid covered services. Verification of the medical appointment may be requested. You may not be eligible for reimbursement for all services.

Transportation is not available to pick up prescriptions unless you are on the way to or from a medical appointment with a Medicaid provider.

**UTA Bus Pass** - A bus pass may be provided if you receive Traditional Medicaid and live in an area served by UTA. A bus pass has 12 one-way trips on each pass and also works on light-rail. More bus passes may be approved. Check with your worker. Passes must only be used by Medicaid recipients and may NOT be used to go to work, school, shopping etc.

**Special Transportation Services** - To be eligible for special transportation services, you must be unable to use

public transportation and not have a car in the household that works.

**Special Bus Services** - Special bus services are available in some areas. You must apply for these services through the bus company in your area. If the bus company decides that you meet the requirements, you must then receive prior authorization from Health Care Financing.

### **Special Bus Services Companies**

Salt Lake City - FlexTrans 566-2334

Davis, Weber, Box Elder Counties  
HandiTrans 1-888-394-9150 or  
393-1736

Tooele (Senior Center) 882-2870

Utah County - United Way 374-9306

St. George - SUNTRAN 435-673-TRAN

TTY 287-4657

FlexTrans, HandiTrans, United Way and SUNTRAN bus services provide curb service only.

**PickMeUp Services** - If you are unable to use Special Bus Services because you need door-to-door service, you may be eligible for PickMeUp services. You must have a doctor's letter on file with

PickMeUp indicating why you need the specialized services. When you call to obtain services, you will need to have your doctor's names and phone numbers available. You may be transported by PickMeUp for up to four weeks while the doctor's certificate is being obtained.

You must schedule your appointments 24 hours in advance. The PickMeUp phone number is 1-888-822-1048. They may provide some urgent care services for recipients that need to be seen within 24 hours. You must specify that the appointment is for urgent care. PickMeUp may verify urgent care.

### **Personal Mileage Reimbursement**

**Local Travel** - When public transportation is not available or does not meet your needs, you may be reimbursed personal mileage at 18 cents per mile up to \$150 a month. You must keep a mileage log showing the dates and miles traveled. Mileage is only paid for transporting a Medicaid recipient.

**Outside the Local Area** - When treatment is not available in your local area, you must receive treatment from the nearest Medicaid provider who is able to provide the services; otherwise, you cannot be reimbursed for mileage. Verification may be required.